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**Severe and multiple
disadvantage**

Alice Evans

Who faces most disadvantage?

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Homeless people: 186,012

Substance misusers: 378,780

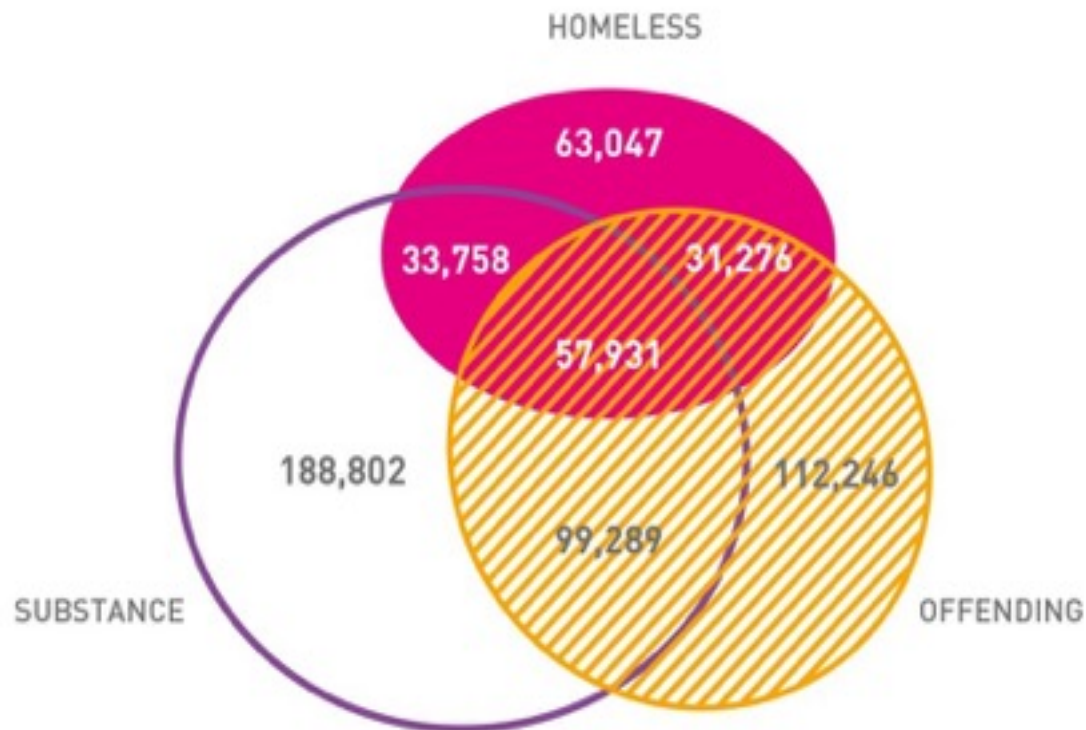
Offenders: 300,742

Total:
865,534?

Hard Edges: Mapping Severe and Multiple Disadvantage in England, Lankelly Chase Foundation, 2015.

Multiple disadvantage

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Total:
586,349

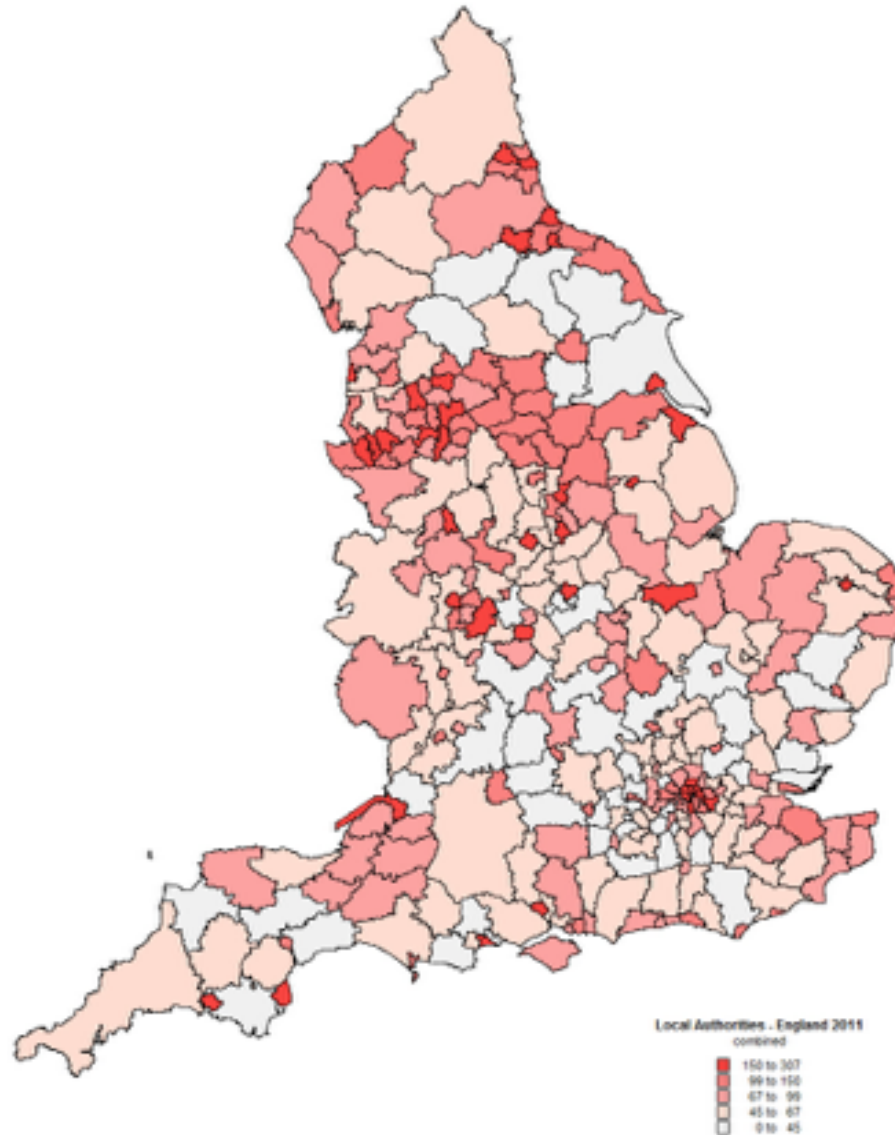
Traumatic histories

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Background Experiences	SMD1	SMD2	SMD3
Childhood			
In care	6.5%	17.4%	17.8%
Homeless family	3.7%	9.7%	13.7%
Left home < 16	4.5%	12.9%	16.3%
Left home > 16-17	18.6%	28.2%	30.7%
Ran away	10.3%	28.3%	41.9%
Starved	12.7%	9.5%	17.3%
Abused	9.5%	22.4%	24.3%
Neglected	4.8%	15.1%	17.9%
Parent(s) violent	13.1%	27.9%	29.3%
Parent(s) drug/alcohol	9.1%	19.9%	29.0%
Parent mentally ill	5.0%	16.6%	16.9%
Not get on with family	19.4%	31.7%	29.5%
None of the above	43.3%	24.4%	15.2%
Education			
No qualifications	26.5%	34.5%	45.2%
Dyslexic	6.9%	11.6%	16.4%
Other learning difficulty	6.8%	14.0%	14.6%
Truanted	16.6%	47.3%	59.1%
Suspended	10.3%	25.7%	46.8%
Bullied	13.3%	21.6%	24.5%

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Extreme
poverty



Self-definition

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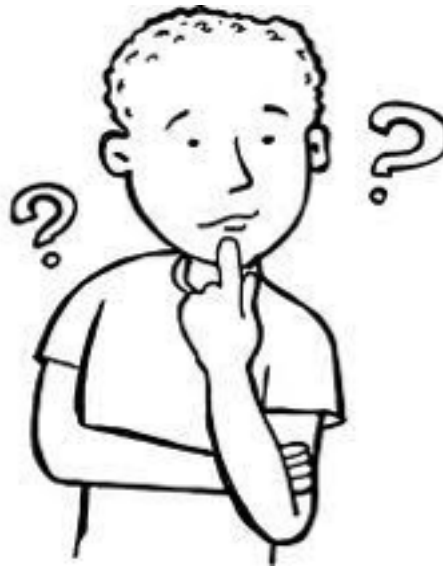
Relationships

Capabilities

Proudest
moment

Community

Beliefs

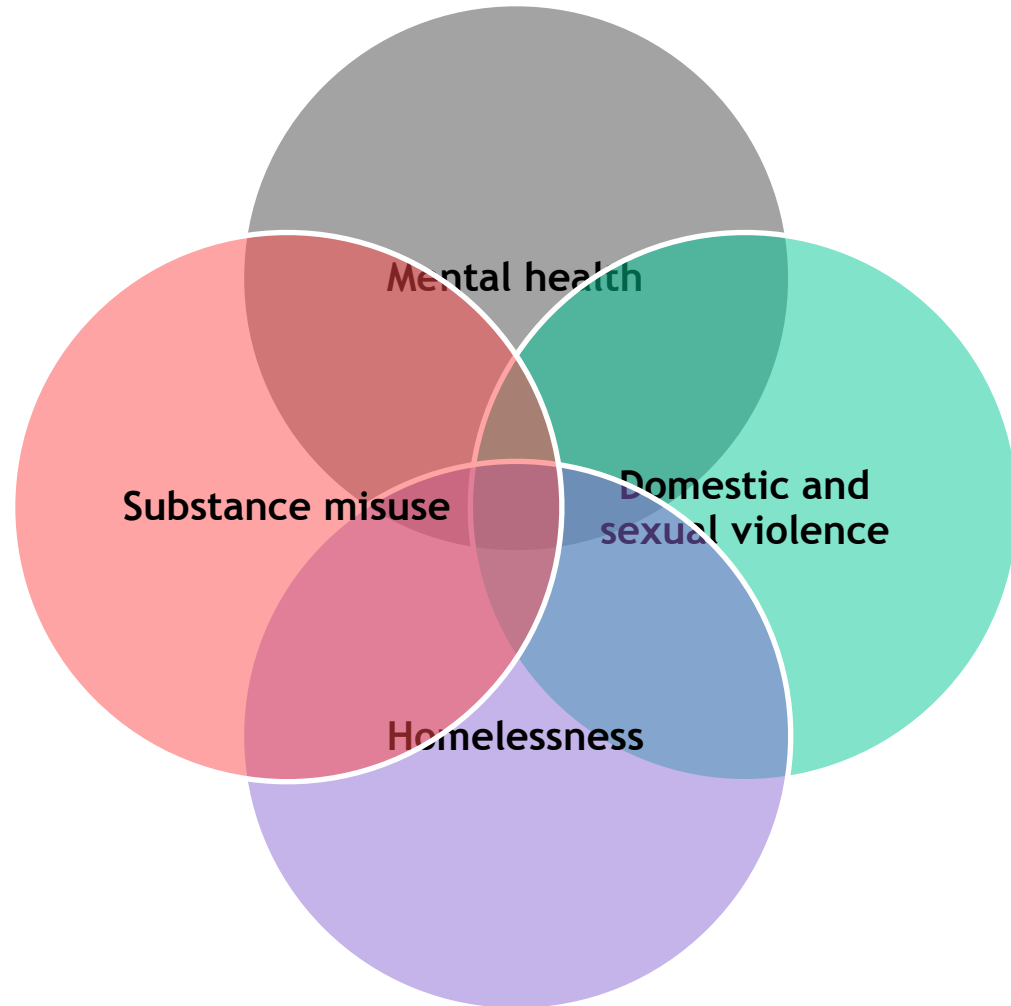


Biggest
Mistake

Interests/
hobbies

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**Different
system
boundaries**



**Contending with
complexity**

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New public management principles

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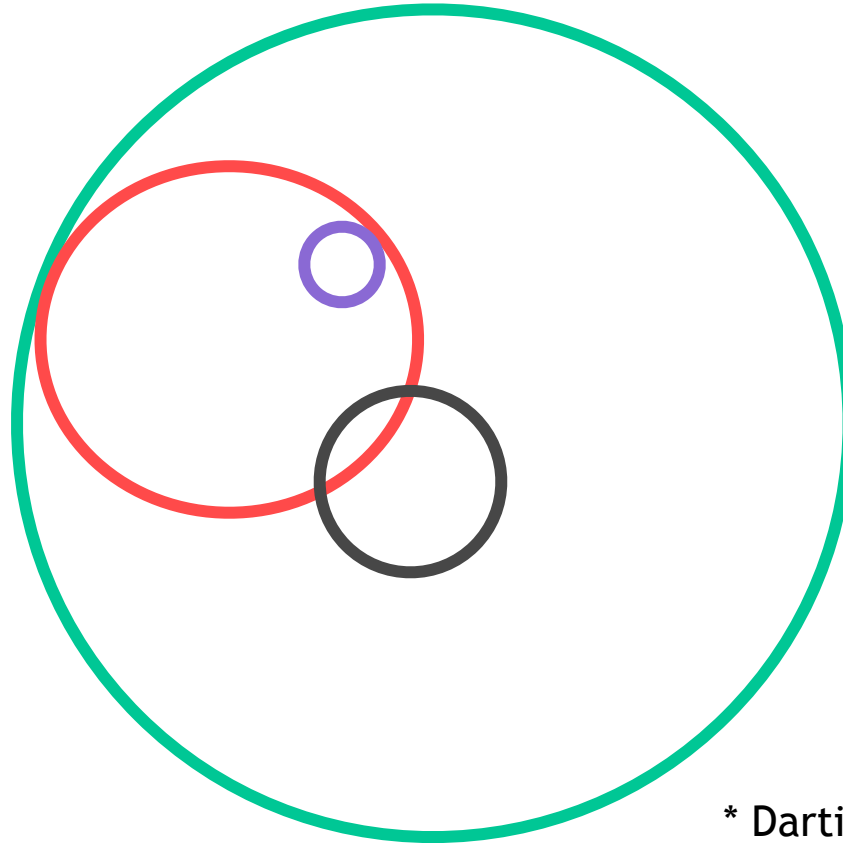
- Support should be deliverable at scale
- Quality standardised
- Resources controlled by measurement of inputs and outputs
- Needs assessed and prioritised
- Practice informed by evidence of effectiveness
- Performance driven by market-based competition

Need vs service access (i)

- **34 per cent** of people facing all three disadvantages say they can really count on a support worker to **listen to them**
- **14 per cent** say they can really count on the help of their support worker in a **time of crisis**

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**Need vs
service
access
(ii)**



* Dartington Social Research
Unit, *Bringing Everything I
Am Into One Place*

Limits of the outcome paradigm

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The outcome paradigm works well when ...

The outcome is clear and well-agreed

The outcome is easy to measure and data on the outcome are routinely collected

The risks leading to those outcomes are understood

There are known, ideally evidence-based interventions, that interrupt the risks

The outcome is largely within the control of the organisation trying to achieve it

The outcome paradigm works less well when ...

The outcomes are multiple, rapidly changing, not agreed, or in tension with each other

The outcome is difficult to measure

The chain of causes and effects is not well understood

It is not clear how best to intervene

The outcome hinges on the actions of several organisations or individuals

* Dartington Social Research Unit, *Bringing Everything I Am Into One Place*

Core assumptions

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1. Systems produce outcomes NOT individuals or organisations
2. No one holds the whole truth
3. Emotions are present in all of this

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Conditions

1. People see themselves as part of an interconnected whole
2. There is shared purpose and vision
3. Feedback and collective learning drive adaptation
4. Open, trusting relationships enable effective dialogue
5. All people are viewed as resourceful and bringing strengths
6. Power is shared and equality of voice actively promoted
7. Decision making is devolved
8. Accountability is mutual
9. Leadership is collaborative and promoted at every level
10. The role of money is to enable 1-9

**What does this
mean for...**

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...me as an individual
...my organisation
...the system

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Personal asset development

WCEN
whole

Part of an interconnected

What can
this look
like?

Holy Cross Centre Trust
discovery

Mutual learning and



Coproduction between
families and child protection
social workers

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Thank you
@lankellychase
www.lankellychase.org.uk